

2016 Annual Report



citizen advocacy
parrainage civique

Vision

We are an inclusive community that welcomes, values and supports the diversity, participation and contribution of its citizens, including those who live with disabilities and their families.

Mission

To deliver support and advocacy that will enhance quality of life, socially-valued roles and choice for people living with disabilities and their families.

Guiding Principle

Citizen Advocacy will focus its resources on supporting people with disabilities and their families in creating a good life.



Contents

Vision.....	1
Meassage from Board Chair & Executive Director	3
Everyday Champions.....	5
Chance for Choice	6
Lifetime Networks.....	7
Walking in My Shoes.....	8
Children’s Sibling Group.....	9
Independent Facilitation and Person-Directed Planning ..	10
Fetal Alcohol Resource Program.....	11
Fundraising & Community Events.....	12
Donors & Supporters	16
Board of Directors, Committee Members & Staff	19
Financial Statements.....	21



Message from Board Chair and Executive Director

The past year has been another exciting and rewarding year in the evolution of Citizen Advocacy Ottawa (CAO) and its support of people with disabilities and their families. In 2016, we saw growth and success across the organization's operations as we increase our capacity to support and positively impact the lives of more people with disabilities.

From a governance perspective, the Board held a strategic planning retreat in April that resulted in the identification of several strategic directions for CAO in the next three to five years. Approved by the Board in June, the strategic directions are as follows:

Program Excellence: We will provide excellence in our services and programs in responding to people with disabilities and their families.

Resource Management and Development: We will ensure there is sufficient resources to support CAO programs and services.

Program Evaluation: We will demonstrate the value and impact of CAO to its many stakeholders and promote its unique leadership role in the community.

Communications and Marketing: We will develop and implement a communications and marketing strategy to support the broad resource development needs of CAO including citizen engagement and resource development.

Community Partnerships: We will evaluate requests for community partnership opportunities against CAO's vision, mission, values and mandate.

Infrastructure: We will focus efforts to ensure the necessary infrastructure is in place to meet the current and future needs of CAO.

As CAO is incorporated federally as a non-profit, charitable organization, we also introduced new by-laws at the AGM in June to comply with our legal responsibilities under the new Canada Not-for-Profit Corporations Act.

From a program perspective, we completed an evaluation of CAO's Everyday Champions and Chance for Choice matching programs. This evaluation was led by the University of Ottawa's Centre for Research on Education and Community Services. A special thank you to the evaluation team of Nick Kerman, Dr. John Sylvestre and Dr. Tim Aubry. The evaluation included a literature review, a survey of Advocates, Friends who are currently matched and former Advocates, focus groups and discussions with staff. The final report presented to the Board in March 2017 included several considerations for the future. These considerations are very relevant for the strategic directions of CAO and will be shared with Advocates and Friends in the coming months as we look for ways to strengthen our practice in the matching programs.

We were successful in securing additional funding from TELUS and Giant Tiger to support the continuation of the Children's Siblings Group and the WIMS programs.

The Fetal Alcohol Resource Program (FARP) continues to make great strides in supporting people who have fetal alcohol spectrum disorder and their families, and helping build community capacity to better support this group of people.

The Lifetime Networks program continues to attract more families who are seeking support for building supportive networks for their loved one to build a safe and secure future. And, with the help of funding from the Ontario Trillium Foundation, we have launched a pilot project to adapt this program for people who are living with chronic and persistent mental illness.



Mike Giunta
Chair - BoD



Brian Tardif
Executive Director

We are also pleased to report that we have achieved our targets with respect to the Independent Facilitation Demonstration Project. While this program was funded as a two-year demonstration project, we are hoping that funding will be extended in 2017/18 and beyond.

We delivered two highly successful retreats for families who have a family member with a developmental disability and co-hosted another successful Celebration of People event in December. The Celebration of People team were very pleased to launch a Bursary Program in December and will award the first bursaries (four in total) to people with disabilities who are pursuing post-secondary education in one of the four local post-secondary institutions.

Funding continues to be a major focus of the Board and the Executive Director. We created a fund development position in 2016, and launched the first ever, and very successful, Mommy Mocktails Campaign, to raise awareness of the dangers for the fetus of consuming alcohol during pregnancy and money to support the work of the FARP team. We had the most successful Evening in the Maritimes of its 22-year history; raising a net of \$117,000. The Executive Director with members of the Board and Consumers Advisory Committee met with almost every member of City Council and the Mayor to educate them on the work and evolution of CAO and to request an increase in the city's investment and support of CAO. While we were successful with respect to educating members of Council, our success in achieving a funding increase was limited. We continue to receive and appreciate some support from the United Way for the matching programs. The Ministry of Community and Social Services has increased their support for CAO in recognition of the contribution Advocates make towards helping people with disabilities become more engaged and less isolated in the community. These outcomes are very much in line with the Ministry's transformation and social inclusion agenda. While our overall self-generated funding for 2016 was lower than 2015, we expect that the addition of a Fund Development Officer will have a positive impact on this critical aspect of CAO's operations in 2017.

Given the overall success and growth of CAO in 2016, we also opened an annex office as our current space at 312 Parkdale was insufficient to accommodate the tremendous growth in staff. Working out of the annex at City Centre is the Independent Facilitation and Person-Directed Planning, Lifetime Networks and Fetal Alcohol Resource Program staff teams, while the matching programs staff, administration, finance, fundraising and special events staff remain at the main office at 1 Community Place on Parkdale.

In closing this report, we would like to extend our sincere thanks and appreciation to our funders and the thousands of donors and supporters in our community for your ongoing support, belief in and recognition of the value of CAO towards creating better lives for people with disabilities and their families. We would also like to acknowledge the hundreds of volunteer Advocates and other volunteers who assist with special events and numerous aspects of the organization. Together, you all reflect a strong element of community ownership for Citizen Advocacy Ottawa. We also extend thanks and appreciation to the CAO staff whose passion, commitment and dedication to their work is critical to the overall success of the organization and its impact on the lives of people we touch. And lastly, CAO is governed by a Board of Directors that is inclusive of people with disabilities, parents and family members of people with disabilities, volunteer Advocates and representatives of the broader business and public sectors. They are an exceptional group of people whose personal and financial contributions to CAO reflect a tremendous gift and strength of governance to steward the organization and its resources now and into the future.

Everyday Champions

Everyday Champions make one-on-one matches between a volunteer advocate and a child, an adult or a senior with a disability.



Dennis Blenkin exemplifies the goals of the Everyday Champions program; he is someone who with support, has led a happy, independent life.

In 1974, Dennis was one of the first Friends to be matched to a volunteer Advocate. In fact, Dennis, along with another young man, was the catalyst for the formation of Citizen Advocacy. Dennis and his match were together for many years and his Advocate supported him through many life changes such as finding a new place to live, a job and getting married to the love of his life, Cathy.

However, life has a funny way of flipping things around. Now, over 40 years later, it is Dennis who is visiting his former Advocate. “John” has been in a nursing home for the last ten years and Dennis is one of only two visitors he has each week. To Dennis these visits are a completely natural thing for him to do; “John” supported him when he needed someone and now that “John” is the person in need, Dennis is his support.

Sadly, Dennis’ wife, Cathy, died about five years ago and the now retired Dennis again finds himself in need of a volunteer Advocate. He says “I’m lonely and would like to have a friend who can help me with some practical things, meet up with me each week to do things like watching hockey and football games. Someone just to spend time with me.” The Everyday Champions staff are now actively seeking a volunteer Advocate for Dennis and are sure that it will not be long before they find someone who would like to befriend this caring and giving individual.



Étoiles du quotidien

Jumelages individuels à long terme entre un bénévole parrain et un enfant, un jeune, un adulte ou une personne âgée vivant avec une incapacité qui recherche une relation d'amitié.

Chance for Choice

Chance for Choice matches older people with disabilities who are isolated and vulnerable with volunteer advocates in one-on-one relationships.

When you meet Greeta McCormick and Florence Butler their strong friendship, love of people and sense of fun is very evident.

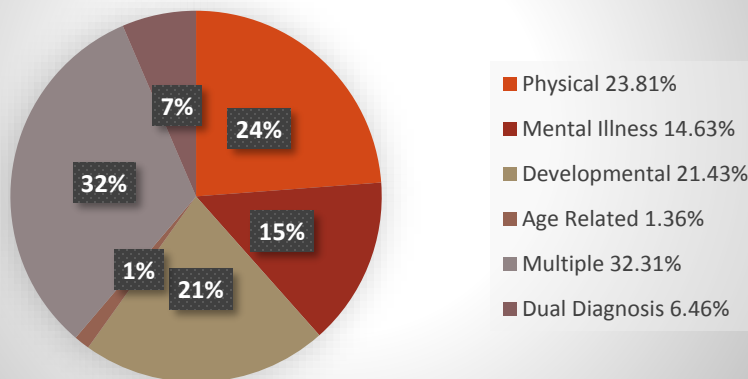
The pair were matched at the end of 2012. Greeta originally wanted someone to help her get out of her retirement residence occasionally and to go with her to see her son, who has a disability and lives in a group home. Florence was an ideal match for her as she too has a son with disabilities and knows the importance of family ties.

As well as visits to Greeta's son, they used to get out to Carlingwood Mall, McDonalds and local coffee shops. As the years have gone on, and Greeta's mobility has decreased, they confine themselves to visits in her room and when the weather is good, visits on the patio of Greeta's retirement home.

Florence speaks glowingly about Greeta; she says she has brilliant ideas, helps the other residents in her home, has lots of great stories and is a joy to spend time with. Greeta is just as complimentary – she says that she enjoys her visits with Florence more than anything; Florence really loves people and she radiates warmth and kindness.



People matched in 2016 reflect the following disabling conditions



L'occasion de choisir

Jumelages entre des personnes âgées qui sont isolées et vulnérables avec des bénévoles parrains dans une relation individuelle à long terme.

Lifetime Networks

Lifetime Networks aims to ensure that people with disabilities have a community of friends in their lives beyond immediate families.

A few years ago, our family decided to start building a network of support for our daughter, Julie. Extended family members live far away and our daughter, now 28 years old, only has one sibling. Making sure she has a supportive circle is particularly important as we plan for her future. Our family has been paired with Emmanuelle, a wonderfully patient and caring facilitator from the Lifetime Networks program.

Julie is passionate about country music and loves to have friends and to socialize, but her quiet and shy personality makes it challenging for her to make new friends. In the process of building her network, various happy coincidences have presented themselves. We have reconnected with a very special person, Catherine. When she was a student she worked with Julie, and Julie loved her. Through Facebook, Julie has also reconnected with Angela, a friend from elementary school.

With Emmanuelle's support, Julie presented at the In the Spotlight event last fall. Her presentation resulted in a few young women expressing an interest to join her circle of support. One of them, Hatav, who had not recognized Julie from her seat in the audience, was one of Julie's counsellors at Camp Misquah the previous summer. Hatav has now joined Julie's network.

Even though Julie doesn't worry about her future, and doesn't mind spending time on her own, she would suffer from social isolation if her parents were not around. With the gradual building of her network, we have noticed an improvement in her self-confidence and a generally happier disposition. We certainly hope and pray for more happy coincidences in building this important circle of support.

Claire Leduc



Lifetime Networks Participants

24



Lifetime Networks Members

120

Réseaux pour la vie

Aide les familles à planifier une bonne vie pour leur être cher en créant un réseau de soutien personnel au profit de la personne vivant avec un handicap.

Walking in My Shoes

A monthly meeting for parents or guardians of children with special needs to meet, greet and share experiences in a supportive environment.



Being part of the Walking in My Shoes parent group (WIMS) has opened windows for the MacDougall family. Before their involvement in WIMS they felt that they were trying many doors and paths that were blocked in their quest to receive a correct diagnosis for their son, Spencer, and to find the right services to help him have the best life possible.

Christina first heard about WIMS from a neighbour who had attended the group and found some great services that were making a difference for her son. This was back in 2009, just after the WIMS parent group was founded. Christina asked to come along with her friend to the next meeting and that marked the beginning of an eight-year commitment to the group.

At first her husband, Stephen, stayed home to look after their son, but he heard from Christina about all she had learned from WIMS – the strategies and services that could help. He also listened as Christina shared the experiences of parents who were further along the path and how she was able to share their family's experiences with the parents of younger children. Eventually, Stephen could come along to the meetings to hear for himself and to share his perspective as a father. Both describe how attending together was very beneficial for their son, as they both heard the information and knowledge shared and were able, as a couple, to present a united front to help Spencer.

Christina says, "WIMS gave us hope, we could share the joys and the conflicts involved in bringing up our son. We could see a path forward. For us it is really important to participate in the group, to share our experiences, and to learn from others. We hope that other parents will benefit as much as we have."



Walking in My Shoes

Une réunion mensuelle où les parents ou tuteurs d'enfants ayant tous les types de déficiences ont de besoins particuliers peuvent se rencontrer et partager leurs expériences

Children's Sibling Group

A chance to meet other children who really understand how having a sibling with a disability is unique.

I spent years and years searching for resources for our daughter, Rylee (now 13 years old) who has special needs. This has been a challenge from the start and will continue. As our kids were growing up, I decided it was time to look for resources that were available for our son, Nolan (now 10 years old) to help him cope and understand what it means to have a sister with a disability.

I found Citizen Advocacy and their Children's Sibling Group. I thought it might be a good fit for Nolan. So, I asked him if he would be interested in a siblings group for kids with brothers or sisters with special needs. Nolan response was, "What is a sibling?" When I explained, he did not hesitate and immediately said "Yes, I do!". This was not really a surprise as Nolan has always been a very understanding, empathetic brother to Rylee, but he was very interested in meeting other kids in his shoes. This made us, as parents very proud.



From day one, Nolan has truly enjoyed the group and has met several children he 'connects' with. After his first couple of visits I asked him why he liked it so much. He said, "Mom, they just get me. I can talk about stuff and the other kids understand not like my other friends." Nolan always asks when the next session is, looks forward to it and when we pick him up he always has a smile on his face and lots to talk about.

Children's Siblings Group to Nolan is almost like a "reset button". Once a month he gets to speak freely and listen to other kids about their experiences. He realizes others are living life like him, with their own special challenges. He is very relaxed and feels safe at Children's Siblings Group.

Diane Young



Le Groupe pour les jeunes frères et sœurs

Une occasion de rencontrer d'autres enfants qui comprennent ce que cela signifie d'avoir un frère ou une sœur vivant avec un handicap.

Independent Facilitation and Person-Directed Planning

A process to help people with disabilities to create good and meaningful lives in their community. It's an ongoing process that guides and supports people to develop genuine relationships, make choices and take up full citizenship as well as other valued social roles.

When Julie finished high school, she was spending most of her days alone at home in the apartment she shares with her mother. This caused her to feel frustrated, unhappy and vulnerable. Things changed when the family was offered independent facilitation and person-directed planning.



When one of our Independent Facilitators first met with Julie she took the time to listen to Julie express her hopes and dreams for the life she wanted to lead. These included her desire to participate in her community. Julie wanted to join fun activities where she could make new friends, learn new things, go swimming with groups, work with electronics, and, most of all, attend college.

Over the course of the next few months Julie, her family and our Independent Facilitator worked together to help create the best life possible. Julie's family was clear about what she was good at and what helped her to grow including her love of learning, initiative, openness, and vocal gifts. These became the cornerstones to build the life she was hoping for and enhance Julie's community participation.

Julie was introduced to the Independent Living Resource Centre and was connected to local programs and activities. Julie's father helped to register her at various programs and taught her to use the buses.

Today, Julie is using public transit on her own and taking part in activities of her choice. These include attending college weekly to study math, learning to cook and participating in meditation, crafts, and bingo. She is enjoying this independence and her new friends from college.

Julie's mother shares, "Independent Facilitation made a lot of difference in Julie's life and my life. When she is happy, I am happy. It is a very good program."



Facilitation & Planning Participants

325

Facilitation indépendante et planification dirigée par la personne

Un processus pour aider les personnes vivant avec des handicaps à développer une vie significative dans leur communauté. C'est un processus continu qui guide et soutient les gens pour qu'ils parviennent à développer de véritables relations, faire des choix et jouer pleinement leur rôle de citoyens ainsi que d'autres rôles sociaux valorisés.

Fetal Alcohol Resource Program

Service navigation for individuals affected by FASD and their families, plus education and community development leadership.

Our Fetal Alcohol Resource Program (FARP) team is a resource for families who need help to navigate the systems in Ottawa that they may need for support. Many families struggle with systems that aren't well set up to effectively support Fetal Alcohol Spectrum Disorder (FASD) and the following is a typical story of one of these families.

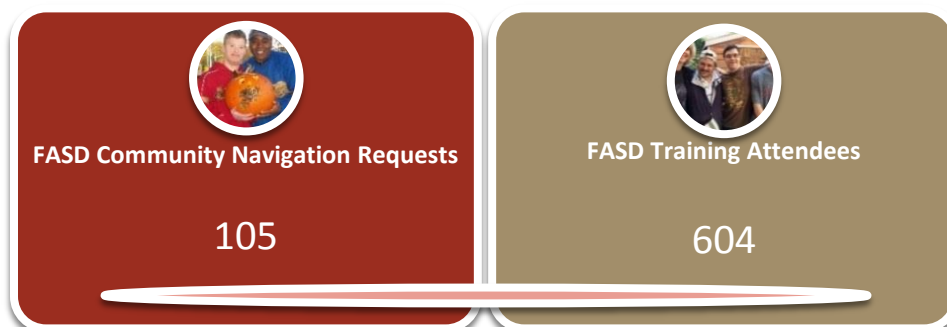
We received a call from an adoptive mother who had recently found out that her child, who was struggling in many different areas of her life, was exposed prenatally to alcohol. The child's mother wanted to have an FASD assessment completed on her daughter to obtain the best possible support for her. However, she didn't know the best way to proceed.



One of the agencies she reached out to for support suggested that she take her child to a local psychologist who had implied that she was able to give an FASD diagnosis. This mother was also directed to Citizen Advocacy's FARP team. The team gave her information to help her understand what are the Canadian guidelines for assessment and what is required for a full assessment. An FASD diagnosis is a medical diagnosis that is made in part by a neuro-psychological assessment offered by a psychologist. This neuro-psychological assessment, although important, is not enough to provide a diagnosis of FASD. They also explained that in Ottawa, the only place the final assessment can be made is at the CHEO Genetics department.

Unfortunately, because Ontario has struggled to create and fund a coordinated FASD strategy, the diagnostic capacity in most of the province is seriously limited. This means that, unlike many other provinces, families in Ontario must pay for and arrange most of the assessments privately and bring the results to the Genetics team for a final "ruling out" style of diagnosis. Without a coordinated approach in Ottawa it means that this family, and others like them, face a confusing situation, with different agencies giving different and sometimes misleading advice.

Fortunately, after communication challenges and much determined digging and pushing by the mother this child is now on the waiting list at CHEO. For the FARP team this is another example of how families struggle for the basic correct diagnosis of the challenges their children may have, which helps us understand how we need to continue to engage local agencies and help them be more informed so they can better inform and support their clients.

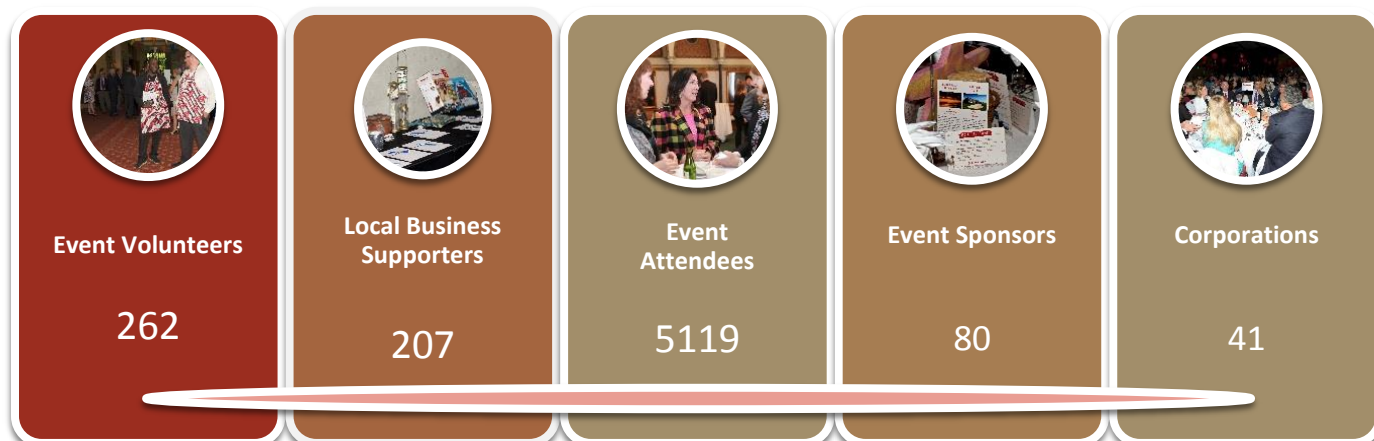


Programme de ressources sur les troubles causés par l'alcoolisation fœtale

Navigation de service pour les personnes vivent avec les TSAF et leurs familles, en plus de l'éducation et le développement de leadership communautaire.

Fundraising & Community Events

Each year the staff and volunteers work tirelessly to plan and implement countless fundraising and community events in support of Citizen Advocacy's programs and services.

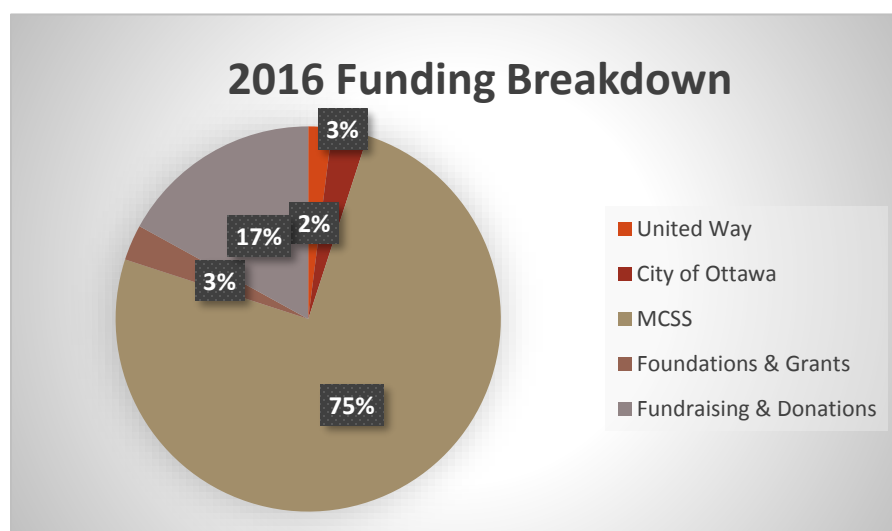


Fundraising Events

Evening in the Maritimes/Soirée dans les maritimes
In the Spotlight
Ottawa Race Weekend/Fin de semaine des courses Ottawa
Bowl-a-thon
Mommy Mocktails
Bottle Drive

Community Events

Celebration of People/Célébration pour tous
Dovercourt Dances/Danses de Dovercourt
Holiday Dinner & Dance/Souper et danse du temps des Fêtes
Volunteer Information Sessions/Séance d'information
Caregiver Retreat
Beyond Graduation
Chow Down for Charity
Annual General Meeting
Impacting Lives Together
Volunteer Recruitment Fairs
Torrie Dunlap Luncheon





Fundraising and Community Events







Donors and Supporters

Thank you to all supporters of Citizen Advocacy. Your generous contributions of time and resources help us reduce the isolation and vulnerability of people with disabilities in our community. Together, we are making great strides and making Ottawa a better place to live.

À nos donateurs et supporters

Un grand merci à tous les supporters du Parrainage civique. Vos généreuses contributions en matière de temps et de ressources nous aident à réduire l'isolement et la vulnérabilité des personnes handicapées de notre communauté. Ensemble, nous sommes entrain de faire de grands progrès en faisant d'Ottawa un meilleur endroit pour vivre.

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\$25,000

Giant Tiger Stores Limited

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Community Foundation of Ottawa

The McKay Cross Foundation

Toronto Foundation

\$5,000-\$9,999

Corner Store Foundation

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Moxie's Orleans

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\$100-\$499

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Robert Allen

Matthew Anderson

Sue Anderson

Roberta Anderson

Timothy Andrade

Anonymous (16)

Tim Aubry

John Baird

Jane Beaumont

Michel Beauregard

Darlene Bennett Langford

Benton's Mens Wear

Alex Beraskow

Anna Bilsky

Harold Black

Blue Cactus Bar & Grill

Denise Boudreau

Cheryl Bourgeois

Kirk Boyd

Alison Bradford

Brew Donkey

Tim Brodhead

Brookstreet Hotel

Jennifer Brunet-Colvey

Burke's Boot Camp

Noelle Caloren

Calvin Klein

Gary Cameron

Archie Campbell

Canada Mortgage and Housing Corporation

Canadian Golf and Country Club

Canvas Resto-Bar

Paul and Frances Caron

Cartier Place Suite Hotel

Chapeaux de Madeleine

Children's Hospital of Eastern Ontario Foundation

CityFolk Festival/RBC Bluefest

Lorne and Gail Clark

Kateri Clark

France Clermont

Mary Cochrane

Warren Creates

Susannah Dalfen

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Funhaven	Karen McNeil	Jane Steinberg	Joanne Bocking
Tim and Nancy Garrard	Rob and Holly Meredith	Sharon Steinberg	Shelly Bolger
Robert Gauthier	E Monson	Carol Stelmack	Mokhtar Boucheikhchoukh
Elizabeth Anne Geehan	Margot Montgomery	Lazaro Sternic	Karen Boulanger
GoodLife Fitness	Sean Moore	Bob Stevenson	Valerie Bourdeau
Jennifer Graves	Moxie's Bayshore	Lori Streefkerk	Simon Bourdeau
Great Canadian Theatre Company	Moxie's Ogilvie	Supperworks - Kanata	Keith Bourns
Tracey Green	MSGR. Paul Baxter	Supperworks - Orleans	Evan Branch
Neil Greene	Memorial Foundation	Mark Sutcliffe	Bridgehead Coffee Shop
Lawrence Greenspon	Susan Munn	Scott Tannas	Larry Brookson
Curt Griffiths	Yasir Naqvi	The Fox & Feather Pub and Grill	William Broughton
Geoff Gruson	Colleen O'Connell	The Marshes Golf Club	Allan Burns
Chris Heard	Ottawa Cycling Tours	The Melbourne Group	Oswald and Florence Butler
Andrea Hitchon	Ottawa Little Theatre	Kevin Thompson	Nolan and Kim Butts
Pat Hodges	Ottawa Senators Foundation	Toronto Blue Jays	Mike Cabana
Hot Kitchens Inc	Alberto Palacios-Hardy	Beverly Townsend	Brett and Laura Cameron
Rob Hyams	Patricia Parker	Trattoria Cafe Italia	Senator Larry W. Campbell
Kate Johnson	Joyce F. Pedley	Erika Trommerhausen	Canada Agriculture Museum
Keller Williams Integrity Realty	Meagan Perks	Turn, Turn, Turn	Canadian Aviation Museum
Francis and Ginette Kelly	Perseverance Taekwon-do	Michael Wager	Canadian Museum of History
Stephen and Margot Kidd	Petit Bill's Bistro	Peter Waiser	Canadian War Museum
Sarah Koch-Schulte	David Pigott	Karen Wanger	Matt Carkner
La Roma Restaurant	Dan Pooler	William Wells	Paul Chehowski
Priscilla Lanois	Pure Yoga Ottawa	James Wright and Donna Thomson	Susan Chibuk
Lise Leduc	James Reynolds	May Wu	Vance Chow
Richard Lee	John and Donna Rietschlin	Yogatown	Darlene Clahane
Cyril Leeder	George Rontiris	Yuk Yuk's Comedy Club	Kevin Clinton
Cedrick Lelievre	Chris and Elspeth Ross	\$25-\$99	Color Me Mine
Les Fougères	Royal Canadian Legion Branch 480	Daniel Anderson	Carl Conboy
Long and McQuade	Karen Ruyter	Veronica Anderson	Corell Custom Cabinetry Limited
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Mariposa Farm	Caitlin Scott	John and Maria Barker	Christiane D'Auteuil
Elaina Martin	Service Coordination des services	Harry Beatty	

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Lawrence Donegan
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Nanos Research
Napoli's Pizza and Pasta
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Luce Paradis
Jane Parsard
Bruce Patrick
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Andrea Podruski
Dianne Pritchard
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Maria Redpath
Shirley Reid
Frank Reid
Gregory and Barbara Reynolds
Graham Richardson
Lisa Richinger
Betsy Rigal
Rockport Cruises
Jonathan Roth
Deborah Rowe
Royal Canadian Mint
Richard Ruest
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Low, Murchison Randnoff LLP
Lundbeck Canada Inc.
Mattamy Homes
Meridian Credit Union
National Capital Sports Council of the Disabled
One Oceans Expeditions
Ottawa Developmental Services Network
Otsuka Canada Pharmaceutical Inc.
RBC Foundation
Scotia Wealth Management
Scotiabank
Screech Rum
Service Coordination des services
Taggart Parkes Foundation
University of Ottawa: Student Academic Success Service
VHA Health & Home Support
Vista Centre Brain Injury Services
Wesley Clover Foundation

Citizen Advocacy Board of Directors and Committees

Executive Officers

President **Mike Giunta**,
Owner, Aerie Communications Inc.

Past President **Ruth Koch-Schulte**,
Retired Social Worker

1st Vice-President **Kirk Boyd**,
Partner, Borden Ladner Gervais LLP

1st Vice-President **Marta Siemiarczuk**,
Lawyer, Nelligan O'Brien Payne LLP **

2nd Vice-President **Simone Joannis**,
Parent

Secretary **Maria McClintock**,
Manager, Strategic Communications (Finance and
Administration), Carleton University

Treasurer **Alison Bradford**,
Finance Director, Kott Lumber Company

Directors

Veronica Anderson, Program Leader,
Hintonburg Community Centre, City of Ottawa

Isabelle Des Chênes, Principal,
Isabelle Des Chênes Consulting **

Neena Kushwaha, A/Director, Industrial Technologies
Office, Innovation, Science and Economic
Development Canada/Government of Canada

Damon Lauder, Consumer

Claire Leduc, Parent *

Robert Meredith, Financial Planner,
RBC Wealth Management, RBC Dominion Securities *

Mike Murphy, Senior Associate,
Hill+Knowlton Strategies

Barbara J Sabourin, Retired *

Liz Snell, Analysis Leader,
Statistics Canada **

Jeff Snyder, Vice-President – Sales & Solutions,
Capital Office Interiors Ltd *

Ron Warren, Project Manager,
Canada Border Services Agency *

William Wells, Senior Communications Advisor,
Canadian Coast Guard/Fisheries and Oceans Canada *

Jim Wright, Retired Ambassador
Currently a Foreign & Security Policy Consultant

Children's Sibling Group Advisory Committee

Claudette Boilard

Kelly Howson (Chair and staff)

Thony Jean-Baptiste (staff)

Barb Juett

Ruth Koch-Schulte **

Brenda Morris

Janet Robinson

Heather Rose *

Marcel St. Jean

Brian Tardif (staff)

Susan Torrie **

Helena Towle

Consumers Advisory Committee

Veronica Anderson (Chair)

Shelly Bolger

Margaret Cunningham

Joe Donegan

Marsha Gilchrist **

Linda Gray

Thony Jean-Baptiste (staff)

Damon Lauder (Co-Chair)

Michael Meagher

Mona Meagher *

Michelle Schafer (Coach)

Brian Tardif (staff)

- * joined during the year
- ** resigned during the year
- *** contract completed during the year

Fetal Alcohol Resource Program Advisory Committee

René Bibaud

Janet Carioni (staff)

Tanya Eichler (staff)

Caroline Granger

Courtney Green **

Andree Guillemette

Chantal Krantz

Nancy Lockwood (staff)

Tanya Northcott

The Hon. Heather Perkins-McVey

Dr. James Reynolds

Elsbeth Ross

Barbara Sabourin (Chair)

Brian Tardif (staff)

Kathy Unsworth *

Lifetime Networks Advisory Committee

Emmanuelle Bouliane

Kelly Howson (staff) *

Simone Joannis

Claire Leduc *

Rob Meredith

Andrea Podruski (Chair and staff)

Anna Przednowek *

Natalie Sanna *

Elizabeth Snell (Chair) **

Brian Tardif (staff)

Donna Thompson **

Citizen Advocacy Staff

Brian Tardif, Executive Director

Susan Campbell, Special Events and Program Assistant *

Janet Carioni, FASD Coordinator

Gail Carroll, Fund Development Director ***

Hélène Courchesne, Facilitator**

Tanya Eichler, FASD Coordinator

Jennifer Graves, Resource Development Officer *

Josh Gray, Facilitator

Karla Hough, Facilitator *

Kelly Howson, Lifetime Networks Coordinator

Thony Jean-Baptiste, Program Manager

Josaphat Joseph, Executive Assistant *

Neala Kelly, Special Events Assistant **

Manon Leblond-Leduc, Facilitator *

Erin Levesque, Facilitator *

Rachel Levine-Katz, Social Worker

Steve Lind, Financial Administrator

Nancy Lockwood, Program Manager

Doug McKenzie, Social Worker

Ruth Ann Moore, Facilitator

Sari Musta-White, Social Worker

Lynne O'Connell, Facilitator

Virgilia Partridge, Special Events and Communications Coordinator **

Nadine Pilon, Administrative Assistant

Andrea Podruski, Program Manager

Sara Rafiei, Facilitator *

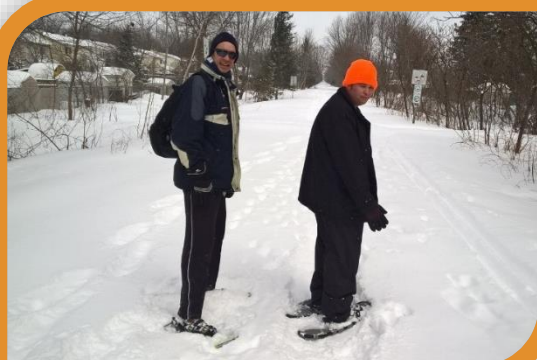
Maria Redpath, Community Engagement Coordinator

Donna Rietschlin, Facilitator

Michael Song, Social Worker

Tracy Stocks, Social Worker

Emily Taylor-King, Facilitator *




Financial Statements


CITIZEN ADVOCACY

STATEMENT OF FINANCIAL POSITION AS AT DECEMBER 31, 2016

	2016	2015
CURRENT ASSETS		
Cash	\$ 77,058	\$ 41,579
Short term investments (note 4)	229,549	188,008
Accounts receivable	115,189	44,144
Sales tax receivable	21,111	18,435
Prepaid expenses	6,017	5,134
	448,924	297,300
LONG TERM INVESTMENTS (note 4)	84,016	310,918
INVESTMENT IN 1 COMMUNITY PLACE (note 5)	278,106	273,237
CAPITAL ASSETS (note 6)	43,042	59,088
	405,164	643,243
	\$ 854,088	\$ 940,543
CURRENT LIABILITIES		
Accounts payable	\$ 122,486	\$ 74,113
Deferred revenue (note 7)	152,597	276,777
	275,083	350,890
DEFERRED FUNDING OF CAPITAL ASSETS (note 8)	61,089	52,671
NET ASSETS		
Invested in capital assets	273,172	292,952
Internally restricted for contingencies (note 9)	150,000	150,000
Unrestricted	94,744	94,030
	517,916	536,982
	\$ 854,088	\$ 940,543

Approved on behalf of the Board:

 Treasurer

 for President
Mike Brimta

CITIZEN ADVOCACYSTATEMENT OF OPERATIONS
FOR THE YEAR ENDED DECEMBER 31, 2016

	2016	2015
REVENUE		
United Way of Ottawa-Carleton	\$ 76,334	\$ 77,560
Ministry of Community and Social Services		
Core activity funding	357,563	218,071
Other projects	81,260	199,354
Independent Facilitation Demonstration Project (note 2)	2,788,257	1,928,383
Independent Facilitation and Planning	50,073	15,991
Lifetime Networks	36,920	28,802
City of Ottawa	97,747	96,302
Trillium Foundation	75,200	45,300
Fetal Alcohol Resource Program	82,407	32,708
Family Supports	23,836	32,583
Self generated	497,951	556,587
	4,167,548	3,231,641
EXPENDITURE		
Fund development	235,469	246,710
Community relations / marketing	52,102	46,940
Independent Facilitation and Planning	35,320	90,402
Independent Facilitation Demonstration Project (note 2)	2,788,257	1,928,383
Lifetime Networks	112,192	58,292
Community Partnerships	184,553	180,395
Fetal Alcohol Resource Program	82,407	32,708
Family Supports	52,035	32,583
Matching Program	644,279	563,514
	4,186,614	3,179,927
NET REVENUE (EXPENDITURE) FOR THE YEAR	\$ (19,066)	\$ 51,714



Citizen Advocacy Ottawa
312 Parkdale Avenue
Ottawa ON, K1Y 4X5



EVERYDAY CHAMPIONS
ÉTOILES DU QUOTIDIEN



CHANCE FOR CHOICE
L'OCCASION DE CHOISIR



LIFETIME NETWORKS
RÉSEAUX POUR LA VIE



WALKING IN MY SHOES



OPIN.CA

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Charitable Registration Number: 13036 2817 RR0001

